

Terms and conditions of the Wellness Centre guesthouse König's Mill

Manager:

Königsmühle s.r.o.

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tel. 602 255 180

Administrator:

Petr Radimec

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These terms and conditions are intended to ensure order, safety and protection of users and visitors of the sports hall of the König's Mill guesthouse in Háj u Loučné pod Klínovcem, p.1265 c.c. Háj u Loučné pod Klínovcem (further referred to as "sports hall"). Users and visitors are obliged to abide by these terms and conditions and to follow them unconditionally.

1. The opening hours of the wellness centre are from 10:00 to 21:00. The manager reserves the right to change the start of the wellness opening hours, to limit the hours of operation of the wellness or to cancel it. The hours of operation of the spa includes breaks for necessary cleaning determined by decision of the manager or the operator.

2. Access to the wellness is possible only after registration at the reception of the guesthouse and the stay in the wellness is subjected to compliance with these terms and conditions. By entering the spa, visitors confirm that they are fully medically fit to stay there and use its facilities.

3. Each visitor is obliged to avoid damaging the wellness or its equipment, to carry out the activity at his/her own risk, to be safe and to behave respectfully towards others. In addition, he/she is obliged to maintain the area clean and in order

4. Children under 4 years of age are not allowed in the wellness area

5. Children under 12 years of age are only allowed to enter the spa when accompanied by a person over 18 years of age who is responsible for them and ensures their safety.

Access is prohibited:

- persons with fever, conjunctivitis, skin or other communicable diseases, parasites, rashes, diseases accompanied by discharge and bacillary diseases
- persons quarantined for infection, family members or members of households in which a communicable disease has occurred, and the patient is not isolated

- persons who are drunk or under the influence of drugs or other addictive substances and persons whose actions and behaviour may endanger the safety of persons in the wellness area
- persons who do not respect the operating rules in any way and do not follow the instructions of the staff
- the wellness centre is strictly forbidden to enter with animals

6. Every visitor is obliged to maintain personal cleanliness and keep all areas and facilities of the wellness centre clean and to ensure his/her own and others' safety in his/her actions

7. Every visitor is obliged to wash with soap and take a proper shower before entering the wellness area, the same applies after each use of the toilet

8. Everyone enters the spa at their own risk. There is an increased risk of slipping throughout the area, therefore each visitor is obliged to move slowly to avoid the possibility of injury to themselves or others

9. The wellness manager reserves the right to refuse entry or eject any person without compensation who fails to follow the terms and conditions, staff instructions or whose behaviour is found unacceptable by the employee of the manager. Any person under the influence of alcohol or drugs will not be admitted to the spa or will be removed from the spa area without compensation

10. Anyone who notices a defect in the area or on the wellness facilities that threatens the safety of persons or threatens damage to property, or any other defect is obliged to report such defect immediately to the manager's employees

11. In case of injury to any person, anyone who becomes aware of such injury shall notify the manager's employees. The wellness manager shall not be liable for damage to the property and health of visitors if caused by their irresponsible behaviour or as a result of their culpability

12. It is not allowed to bring any alcohol, drugs, narcotic and psychotropic substances, glass or glass objects and other dangerous objects that could cause damage to the health or property of the manager into the wellness. The responsible employee of the manager has the right to decide on the dangerousness of individual objects.

13. It is forbidden to place objects of any kind on the heating elements and other heating devices in the wellness area and especially in the Finnish sauna. Danger of fire.

14. It is forbidden to smoke and consume food in the wellness area (as well as in all other areas of the König's Mill guesthouse). Drinks for the visitors are provided in the wellness area and are included in the price of the wellness.

15. It is the duty of every person entering the wellness area to hand over any objects found there to the staff of the manager.

16. The wellness manager is not liable for damage to health or property caused by the visitor's fault, even if negligent

17. The wellness manager is not liable for the loss or theft of items by other persons, except for those items taken into custody by the wellness manager in the area specially reserved for this purpose

18. Compensation for any damages caused by the visitor will be enforced according to the applicable legislation of the Czech Republic

Important phone numbers

In case of a fire or spill of hazardous substance, call 150 - FIREFIGHTERS

In case of injury or danger to life, call 155 - EMERGENCY SERVICE

In case of a crime or misdemeanor or other illegal act, call 158 - POLICE

European Emergency Call System - 112